



## Independent Communications Authority of South Africa

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**Executive: Policy Research and Analysis Division**  
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Ref: 2/8/4/2/8 – 2021

To whom it may concern

Dear Sir/Madam

### **STATE OF THE ICT SECTOR REPORT 2021: DATA COLLECTION**

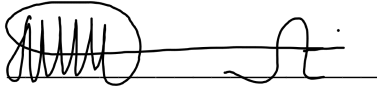
1. The Independent Communications Authority of South Africa (the "Authority" / "ICASA") hereby notifies you of the release of the State of the ICT Sector Questionnaire 2021.
2. The State of the ICT Sector report presents the performance and developments in the ICT sector, focusing on three areas regulated by ICASA, namely: telecommunications, broadcasting, and postal services.
3. Kindly find attached the 2021 State of the ICT Sector questionnaire and submit the completed questionnaire by Tuesday, 30 November 2021 to Mr. Vincent Nesengani, Lead Statistician on [ictindicators@icasa.org.za](mailto:ictindicators@icasa.org.za)
4. Kindly take note of the timelines below:

Date	Activity
07 October – 30 November 2021	Questionnaire completed by industry
01 December - 21 January 2022	Data validation by ICASA
22 January - 31 March 2022	Analysis of data, development and publication of State of ICT Sector report by ICASA

5. The Authority wishes to thank you in advance for your support.
6. All resellers are also required to complete and submit the questionnaire.

7. Should you have any queries, please do not hesitate to contact Mr. Vincent Nesengani on (012) 568 3687 or email: [VNesengani@icasa.org.za](mailto:VNesengani@icasa.org.za) or Mr. Kenny Mphahlele on (012) 568 3972 or email: [KMphahlele@icasa.org.za](mailto:KMphahlele@icasa.org.za)

Yours sincerely,

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke ending in a small flourish.

**NKHETHELENI GIDI**  
**EXECUTIVE: POLICY RESEARCH AND ANALYSIS**  
**DATE: 05/10/ 2021**