



## Independent Communications Authority of South Africa

350 Witch-Hazel Avenue, Eco Point Office Park  
Eco Park, Centurion  
Private Bag X10, Highveld Park 0169

**Executive: Policy Research and Analysis Division**  
Tel: +27 12 568 3183  
Email: [NGidi.org.za](mailto:NGidi.org.za)

Ref: 11/1/8/2 – 2021

To whom it may concern


Dear Sir/Madam

**RE: ITU WORLD TELECOMMUNICATION/ICT INDICATORS LONG QUESTIONNAIRE, 2021**

1. The Independent Communications Authority of South Africa (the "Authority" / "ICASA") hereby notifies you of the release of the International Telecommunication Union ("ITU") World Telecommunication/ICT Indicators long questionnaire 2021 on telecommunications statistics.
2. The ITU collects data for World Telecommunication/ICT Indicators from member-countries (through their communications regulatory authorities or ministries) by means of two annual standard questionnaires (i.e. the Short and the Long Questionnaires).
3. The data collected is used to update the World Telecommunication/ICT Indicators database, which is the basis for ITU's statistical publications, including the Yearbook of Statistics and the World Telecommunication/ICT Development Report.
4. ICASA requests you to complete the attached questionnaire to assist the Authority in collating statistics on the South African telecommunications sector as required by the ITU.
5. All resellers are also required to complete and submit the questionnaire.

6. Kindly submit the completed questionnaire by Friday, 24 September 2021 to Mr. Vincent Nesengani, Lead Statistician on [ictindicators@icasa.org.za](mailto:ictindicators@icasa.org.za)
7. Should you have any queries, please do not hesitate to contact Mr. Vincent Nesengani on (012) 568 3687 or email: [VNesengani@icasa.org.za](mailto:VNesengani@icasa.org.za) or Mr. Kenny Mphahlele on (012) 568 3972 or email: [KMphahlele@icasa.org.za](mailto:KMphahlele@icasa.org.za)

Yours sincerely,



**NKHETHELENI GIDI**

**EXECUTIVE: POLICY RESEARCH AND ANALYSIS**

**DATE: 06/09/ 2021**