



Independent Communications Authority of South Africa

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GM: Policy Research and Analysis Division

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Email: VNesengani.org.za

Ref: 12/2/1/4/2

To whom it may concern

Dear Sir/Madam

**RE: RELEASE OF 2019 ITU WORLD TELECOMMUNICATION/ICT
INDICATORS LONG QUESTIONNAIRE**

1. The Independent Communications Authority of South Africa (the "Authority") hereby notifies you of the release of the ITU World Telecommunication/ICT Indicators long questionnaire 2019 on telecommunications statistics.
2. The Authority requests that you complete the accompanying questionnaire to assist in the collation of statistics on the South African telecommunications sector as required by the ITU.
3. The ITU collects data for World Telecommunication/ICT Indicators from member-countries (through their communications regulatory authorities or ministries) by means of two annual standard questionnaires (the Short and the Long Questionnaire).
4. The data collected is used to update the World Telecommunication/ICT Indicators database, which is the basis for ITU's statistical publications, including the Yearbook of Statistics and the World Telecommunication/ICT Development Report.
5. All stakeholders who are resellers need to also complete and submit the Questionnaire.

6. The ITU World Telecommunication/ICT Indicators long questionnaire 2019 consists of 14 sections and 75 indicators.
7. The questionnaire must be submitted to the following address:
ictindicators@icasa.org.za
8. For any queries, please do not hesitate to contact Mr. Vincent Nesengani:
Lead Statistician on 012 568 3687 or email to VNesengani@icasa.org.za.
9. **The Authority requests that you complete and submit the questionnaire by close of business on the 25 SEPTEMBER 2020.**

Yours faithfully,



JUNIOR KHUMALO
GENERAL MANAGER: POLICY RESEARCH AND ANALYSIS
DATE: 08 / 09 / 2020