



**Independent Communications Authority of South Africa**  
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## **MEDIA RELEASE**

### **ICASA operations during Alert Level-3 Lockdown**

**29 May 2020**

**Pretoria** – Following the President’s address to the nation on 24 May 2020 and subsequent announcement on the easing of the national lockdown to Alert Level-3 with effect from 01 June 2020, the Council of the Independent Communications Authority of South Africa (ICASA) has resolved that ICASA staff will, pending any further announcement, continue to work remotely during this period.

The Authority is currently preparing its offices to ensure compliance with the Health and Safety protocols in line with the prescribed COVID-19 Regulations. Therefore, until all the precautionary measures have been put in place, employees will continue with the current working arrangements.

The following measures and decisions remain in effect:

#### **1. Precautionary measures**

- All public hearings will continue to be suspended until further notice.
- All physical delivery of equipment for type-approval continue to be suspended, only couriered equipment will be accepted.

#### **2. Entry to ICASA premises**

- Walk-ins continue to be prohibited until further notice. ICASA employees can only be accessed via email, telephone and other virtual means.

Employees in critical positions such as those investigating radio frequency interference cases and those who conduct regular inspections will continue to be available for execution of duties as required.

All applications for type-approval certifications can only be accepted via our online service (<https://online.icasa.org.za/>).

All consumer-related queries must be sent to [consumer@icasa.org.za](mailto:consumer@icasa.org.za), while all other enquiries must be sent to [info@icasa.org.za](mailto:info@icasa.org.za).

The Authority will issue a communique on the state of readiness of all its offices to resume normal business operations once all the prescribed precautionary measures have been put in place.

**Ends...**

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