



communications
& digital technologies

Department:
Communications & Digital Technologies
REPUBLIC OF SOUTH AFRICA

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To whom it may concern

TELECOMMUNICATION INFRASTRUCTURE AND SERVICES DURING COVID-19 PERIOD

The above matter refers.

The COVID-19 Infrastructure Project Management Office in the Department of Communications and Digital Technologies (DCDT) would like to seek your co-operation and support regarding the rapid deployment of telecommunication infrastructure and services during the COVID-19 period.

The Minister of Cooperative Governance and Traditional Affairs, Designated under section 3 of the Disaster Management Act, 2002 (Act No. 57 of 2002), published in Government Gazette No. 43148 the regulations in the schedule defining “essential services” and “essential goods” listed in Annexure B. The Annexure sets out categories of essential services, which include:

- **No13.** Newspaper, **broadcasting and telecommunication infrastructure and services**
- **No24.** Production, manufacturing, supply logistics, transport, delivery, critical maintenance and repair in relation to the rendering of essential services including components and equipment

Telecommunication infrastructure and services in this regard includes but is not limited to any:

- Optical fiber installation including underground cable in conduit or installing conduit, or inner duct aerial and submarine (or underwater)
- Cell tower construction
- Network planning including surveys and upgrades
- Network, Installation, operation, testing and maintenance of telecommunication network equipment's

During the COVID-19 period, an “institution” providing an essential service must comply with the following:

- The “head of the institution” (CEO or equivalent level) must determine essential services to be performed by his or her institution and must determine the essential staff who will perform these services
- These essential staff must be issued with a permit by the head of the institution in a form similar to the one provided in the Regulations (This may be delegated if required by the size and complexity of a business)

In the event of any dispute arising, clarification, queries out of or in connection with the above, please contact the Project Lead of the Infrastructure Work Stream :Mr. Peter Mello email: pmello@dtps.gov.za; No: 0769764828. Attached also please find **Annexure A** to be completed for any dispute raised.

Your co-operation and assistance in this regard is highly appreciated.

Yours sincerely

MR PETER MELLO
CHIEF DIRECTOR: INFRASTRUCTURE PMO

16 APRIL 2020



Telecommunications infrastructure and services during the COVID-19 Period

Annexure A

DISPUTE(S) RAISED IN THE DELIVERY OF TELECOMMUNICATION INFRASTRUCTURE AND SERVICES DURING COVID-19 PERIOD

To whom it may concern:

We understand that there was a dispute between the Authority and the bearer of the **PERMIT TO PERFORM ESSENTIAL SERVICE** and company **CIPC ESSENTIAL SERVICE CERTIFICATE**.

Please furnish the Department of Communications and Digital Technologies with details of the dispute. The details below will assist the Department to intervene with the objective to resolve the dispute where necessary through the relevant Government established COVID-19 structures.

Reason(s) for (a)why access has been denied (b) Any other dispute/concerns	
Company Name	
Full Name and Surname of the Permit Holder	
Permit Holder ID Number	
Place	
Date and time	
Authority Details: Name and Surname	
Designation	
Contact Details: (Work address and contact numbers)	

Signature of Authorized Official:

Date:

