



Independent Communications Authority of South Africa
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MEDIA RELEASE

ICASA announces working arrangements to be undertaken during the lockdown period

26 March 2020

Pretoria – On 23 March 2020 President Cyril Ramaphosa addressed the nation and announced the 21-day national lockdown with effect from midnight on Thursday, 26 March 2020, as a decisive measure to save the lives of South Africans from COVID-19 infection.

In light of the developments herein, the Independent Communications Authority of South Africa (ICASA) will be scaling down its operations to align itself accordingly in order to mitigate the spread of COVID-19 pandemic. Most of ICASA staff will be working remotely to attend to all queries relating to our business and ensuring that stakeholders, licensees and the general public are attended to at any given point.

During this period, all stakeholders applying for type-approval certifications are encouraged to make use of our online service (<https://online.icasa.org.za/>) to submit such applications. All consumer-related queries must be sent to consumer@icasa.org.za, while all other enquiries must be sent to info@icasa.org.za or to a relevant individual within ICASA for their attention.

Furthermore, during this period of lockdown, there may be staff members who will be required to attend to business at the office; either to ensure business continuity of essential services of ICASA or to ensure continued provision of critical services to key stakeholders. These include, among others, employees in critical positions such as those investigating radio frequency interference cases, will be on standby for any emergencies.

ICASA has also been inundated with calls from the public about the submission of pre-registrations for community broadcasting services. We would like to reiterate that the closing for such pre-registration has been extended from 31 March 2020 to 30 April 2020. ICASA will continue to communicate any developments through our different channels, including the website and social media.

Ends...

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