



**Independent Communications Authority of South Africa**

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**REVISED TIMELINES FOR SUBMISSION OF WRITTEN REPRESENTATIONS ON  
REGULATORY IMPACT ASSESSMENT ON THE END-USER AND SUBSCRIBER  
SERVICE CHARTER REGULATIONS**

The Independent Communications Authority of South Africa ("the Authority") has recently published a notice of intention to conduct a regulatory impact assessment on the End-User and Subscriber Service Charter Regulations, Government *Gazette* 41613.

In response to requests for extensions, the Authority has decided to extend the deadline for written representations from stakeholders by 15 working days, from 28 January 2020 to 18 February 2020.

All communications relating to this inquiry must be directed to Mr Leweng Mphahlele by e-mail: [lmphahlele@icasa.org.za](mailto:lmphahlele@icasa.org.za).

A handwritten signature in black ink, appearing to read 'Junior Khumalo', written over a horizontal line.

**Junior Khumalo**

**General Manager: Policy Research and Analysis division**

Date: 13 December 2019