

FORM 7C
CODE ON PEOPLE WITH DISABILITIES
(I-ECS, I-ECNS, C-ECS, C-ECNS, C- BS and I-BS)

This Form should be submitted in accordance with the Regulations on the Code on People with Disabilities as published in terms of section 70 of the Act.

This Form should be submitted annually in accordance with the Licensee's Financial Year.

1. Licence information

Name of Licensee	
License/s held	
Registration or ID Number	
Date submitted	
Period under review	

Section A

ECNS and ECS to complete Section A:

This form should be submitted in a narrative form using the information below as a checklist

2. Services provided by licensee

Services	Types of services available	Progress of implementation	Availability should be indicated per province
Access to emergency services			
Operator assisted services			
Directory enquiries			

Access to relay system that interfaces with text and voice users			
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3. Public Access Devices/Public Phones

Service Offered	No. and Location of devices/ services	Remarks
Compatible with hearing aids		
Text phone services		
Height usable for people who are wheelchair bound		
Amplification		
Ramp Access		
Visible signage at location		

4. Community Service Telephones (CST)

Service Offered	No. and Location of devices/services	Remarks
Height usable for people who are wheelchair bound		
Amplification		
Ramp Access		
Data offerings (list)		

5. Information

5.1. Are terms and conditions and other publicly available information availed to visually impaired subscribers/end-users in appropriate formats? How?

5.2. Are advertisements and promotions in respect of products and services made available to organisations for people with disabilities?

Broadcasting Services Licensees to complete Section B:

This form should be submitted in a narrative form using the information below as a checklist

Improving Accessibility

1. Services that are available and accessible to people with disabilities

Mark with an "X" where applicable	Service Offered
	Improve and/ or increase subtitles
	Expand the knowledge on various adjustments such as induction loops, Minicom text-phones and alternative computer software
	Access to programme support, such as fact sheets
	Websites to offer a range of formats
	Use of spoken language where economic indicators, weather details, telephone numbers and address or details of goods and services are shown on-screen
	Use of non-scheduled services such as access via Personal Video digital Recorders (PVRs) TV anytime
	Monitor services effectiveness through surveys with organisations for people with disabilities and stakeholders (submit copies of results)

2. Broadcasting content should not stereotype people with disabilities. Programming must be developed in conjunction and for people with disabilities. Complete the following to indicate how the licensee has:

- 2.1. Pro-actively engaged people with disabilities in programming of every genre

- 2.2. Established links with organisations for people with disabilities to generate story ideas and to identify potential contributors, including establishing a database of people with disabilities

2.3. Included people with disabilities into studio audiences

3. I,, in my capacity as hereby verify that the information provided is true and correct.

4. Signature

Signature			
Designation		Date	