

Executive: Policy Research and Analysis Division

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Ref: 11/1/3/1- 2026

To whom it may concern

Dear Sir/Madam

**RE: ITU WORLD TELECOMMUNICATION/ICT INDICATORS QUESTIONNAIRE,
2026**

1. The Independent Communications Authority of South Africa (the "Authority" / "ICASA") hereby notifies you of the release of the International Telecommunication Union ("ITU") World Telecommunication/ICT Indicators (WTI) questionnaire 2026 on telecommunications statistics.
2. The ITU collects data for World Telecommunication/ICT Indicators from member countries (through their communications regulatory authorities or ministries) through the WTI Questionnaire.
3. The Authority requests that you complete the attached questionnaire to assist in collating statistics on the South African telecommunications sector as required by the ITU.
4. Kindly submit the completed questionnaire by **Friday, 24 April 2026**, to Mr. Vincent Nesengani, Lead Statistician at ictindicators@icasa.org.za
5. All resellers are also required to complete and submit the questionnaire.

6. Should you have any queries, please do not hesitate to contact Mr. Vincent Nesengani on (012) 568 3687 or email: VNesengani@icasa.org.za or Mr. Kenny Mphahlele on (012) 568 3972 or email: KMphahlele@icasa.org.za

Yours sincerely,



VIOLET MOLETE

ACTING EXECUTIVE: POLICY RESEARCH AND ANALYSIS

DATE:01/04/2026